Planned work	Disruption	Disruption period	Why the work is planned
Scaffolding and window restrictions	Full scaffolding installation, including an external lift for materials and personnel transportation. Window openings will need to be restricted for safety.	This will be for the duration of the project. Approximately February 2024 to Summer 2025.	The scaffold ensures safe access for the installation. Window restrictions are for safety during scaffolding.
Concrete repairs	Noise during concrete repair work as affected areas are removed and repaired.	White Friar Court Approximately May 2024 to June 2024. Grey Friar Court Approximately March 2024 to April 2024.	Concrete repairs are essential to increase the expected lifespan of the building.
External wall insulation (EWI)	No disruption inside your property during EWI installation.	This will be for the duration of the project. Approximately February 2024 to Summer 2025.	EWI reduces heat loss, energy bills, and enhances comfort while combatting damp and mould.
Insulated roof	Minimum disruption, except for the upper floors.	 White Friar Court Approximately August 2024 to October 2024. Grey Friar Court Approximately March 2025 to May 2025. 	Insulated roofs reduce heat loss and extend the building's life, making it more energy efficient.

Ground Source Heating installation	Possible car parking constraints during GSHP installation due to bore holes and contractor presence. Efforts will be made to minimise disruptions, and the situation will be monitored as the project progresses	White Friar Court Approximately August 2024 to June 2025 Grey Friar Court Approximately August 2024 to June 2025	The system will improve the thermal efficiency of the building and help reduce energy bills.
Ground Source Heating installation	Some areas around the high-rise block may have restricted access for drilling equipment.	White Friar Court Approximately August 2024 to June 2025 Grey Friar Court Approximately August 2024 to June 2025	The system will improve the thermal efficiency of the building and help reduce energy bills.
Ground Source Heating installation	Temporary service disruption: Water or electrical services may need to be temporarily adjusted, with advance notice provided.	White Friar Court Approximately August 2024 to June 2025 Grey Friar Court Approximately August 2024 to June 2025	The system will improve the thermal efficiency of the building and help reduce energy bills.
Communal areas	We will make every effort to keep noise and dust to a minimum and clean the work areas daily.	This will be for the duration of the project. Approximately February 2024 to Summer 2025	
Working within your home	While most of the work will occur in communal areas and externally, we will need brief access to your property for specific installations (e.g. windows and heating, kitchen fan and internal door gaps).	These installations may take two days for windows and an estimated three-four days for the new heating installation.	It is essential that we gain access to your home in order to complete these improvements.